ENCOMPASS PROTECTION DATA CAPTURE FORM

Encompass PROTECTION

This form has been designed to help you capture the information required to submit an online application for an Encompass Protection policy.

All questions in this data capture form should be answered, unless it's indicated that the question is only applicable for clients applying for a particular cover type.

As the online application is dynamic, with several thousand rules designed to maximise automatic acceptance rates, the questions asked in this form are not exhaustive for all medical conditions. However, they've been designed to assist you in completing the questions required for the most commonly suffered conditions.

When entering the data collected in this form into the online application, you'll be prompted if further information is required. Our online application allows you to save the application at any point, and resume it as soon as you've gathered the additional information from your client.

Important notes

We don't accept paper applications; all data collected in this form will need to be entered into our online application system – **please** don't mail this form to us.

The answers you enter into the online application, including your client's policy declaration, form part of your client's contract of insurance with the insurer.

Once the online application has been completed and submitted, the responses entered will be immediately emailed to your client, in the form of an application summary PDF. Your client must check the application summary and inform us of any errors or omissions within five working days.

Before you use this data capture form, we recommend that you explain its purpose to your client, that their application will be submitted electronically and the importance of completing all questions honestly in line with their obligation not to make a misrepresentation. You should explain the importance of reviewing their application summary to ensure the answers they've provided have been recorded correctly.

If you're utilising our tele-interview services, please skip the following sections:

- Section 6-11
- · Section 13 (Medical questionnaires)

Adviser administration

Client name

Client reference number (if applicable)



encompassprotect.com.au

GPO Box 239, Sydney NSW 2001

e: adviser@encompassprotect.com.au t: 1300 576 049

Encompass Protection is issued by MLC Limited (MLC Life Insurance, the Insurer) ABN 90 000 402 AFSL 230694. NEOS Life (NEOS, the Administrator) is a registered business name of Australian Life Development Pty Ltd ABN 96 617 129 914 AFSL 502759. NEOS provides administration services (excluding the administration of claims) in relation to Encompass Protection on behalf of the Insurer.

1. Insured person details

Insured person's name	Title	First name	Middle name(s)	Last name
Date of birth				

2. Contact details

2.1 Phone and email address

Email			
Telephone	Home	Mobile	Business hours
	Please note that sensitive/personal informati	on may be sent to your email address.	

2.2 Residential address

Unit number	Street number		Street name		
Suburb		Sta	te	Postcode	Country
Postal address					
Unit number/ PO Box number	Street number		Street name		
Suburb		Sta	10	Postcode	Country

3. Existing insurance details

3.1 Do you have any existing Life, Total and Permanent Disability (TPD), Critical Illness/Trauma or Income Protection insurance with another insurance company or via a group arrangement with your employer?

Yes No

If YES, please confirm your total level of cover across all of the policies you have for each cover type:

	Total cover (excluding any Encompass Protection cover type being applied for)	Is cover being replaced?
Life Cover	\$	Yes No
TPD Cover	\$	Yes No
Critical Illness Cover	\$	Yes No
Income Protection Cover	\$	Yes No

4. Occupation and income

Occupation

Employer name / business name / industry type

Depending on the information entered, this second field may or may not be asked online

Which of the following best describes your employment situation?

Employee - permanent full-time or part-time, or employed contractor

Self-employed – via a partnership/company/trust structure or sole trader or self-employed contractor

Casual worker. If selected, have you been working for the same employer for the last two years?

Retired or unemployed

Complete only if you're an employee

What is your current annual income before tax?

For **employed** individuals (those that have no direct or indirect ownership in the business they are employed in) - this is your gross monthly income earned from personal exertion by way of total remuneration package including salary, regular overtime, salary sacrifice amounts, bonuses, commissions, share of profits and other fringe benefits. Bonuses, commissions, share of profits and other similar payments should only be included if they are reliably recurrent. Compulsory superannuation payments should not be included here (salary sacrificed superannuation can be included).

For **self-employed** individuals: This is your share of the gross monthly income generated by the business, or professional practice, as a result of your personal exertion less your share of the allowable business expenses necessarily incurred in generating that income.

Complete only if you're self-employed

How much did you personally earn in the last full financial year?

${\bf \vec{Z}}$ to be completed for tpd and income protection cover only

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	-	-	4	-

Complete only if you're an employee

How much did you personally earn in the full financial year prior to your answer to question 4.2?

\$		

Yes

\$

\$



Complete only if you're self-employed

How much did you personally earn in the full financial year prior to your answer to question 4.3?

\$

	TO BE COMPLETED FOR TPD AND INCOME PROTECTION COVER ONLY
4.6	Do you expect to earn at least as much in this financial year as you did last financial year? (i.e. the amount your entered into questions $4.2/4.3$)?
	Answer NO if your earnings reduced down since the end of the last financial year to now.
	Yes No
	If NO , please explain why your earnings have reduced from the <u>LAST</u> full financial year to now:
4.7	In either of the last two full financial tax years, on average did you receive <u>net</u> passive income greater than 25% of your personal income and/or unearned income or <u>net</u> investment income over \$20,000?
	Passive income means income which you receive that is not income earned from personal exertion, working or from the conduct of a business. Passive income includes income such as interest, dividends, net rental income, ongoing contractual royalties, annuities, or other similar income
	If YES , please provide further details where this income is derived from, and the amount received for each of the last two years and what you expect to receive this year.
4.8	How many hours do you work in a typical working week?
	If you work less than 20 hours or more than 50 hours per week, please provide full details of your working pattern and hours worked over the last four weeks.
4.9	Are you currently off work, working reduced hours or have you altered your work duties due to illness or injury?
	Yes No
	If YES , please confirm the reason and provide full details.

	any plans to start your own business, change industry, take extended leave or parental leave, within the next 12 months.
Yes	No
f YES , pleo employme	describe the intended change in detail including any change in your occupation/duties, the number of hours worked e
Dever	another occupation?
Yes	No
lf YES, do '	spend more than 10% of your total working hours performing the duties of your second occupation?
· ·	
Yes	No
Have you	uded any income from your second occupation in the income amounts you provided above for the last full financial ye
and the p	ous full financial year?
Yes	No
lf YES , plea	
	provide full details of your second occupation and your duties as well as the income being included
from each	provide full details of your second occupation and your duties as well as the income being included cupation (if any at all).
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TO BE (Have you Yes If NO, plec	MPLETED FOR INCOME PROTECTION ONLY en continuously working in your occupation, trade or profession for at least two years? No explain the reason and provide a description of your previous occupation.
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TO BE (Have you Yes If NO, plec	cupation (if any at all). DMPLETED FOR INCOME PROTECTION ONLY en continuously working in your occupation, trade or profession for at least two years? No explain the reason and provide a description of your previous occupation. ete only if you're an employee ve any variable income (for example commission or bonuses) that would make up more than 30% of your base so

1-282	Complete only if you're self-employed
4.14	How many employees are there in your business (not including yourself)?
	Please answer only in whole numbers (and round up or down). For example, if you have two full-time employees and one part-time employee working three days a week (0.6 FTE), the answer would be '3'.
4.15	How many of these are income producing employees (not including yourself)?
	An employee whose activities generate revenue for the business, that is not dependent on the involvement of the applicant?
4.16	Has your business been trading profitably for each of the last two full financial years?
	Yes No
	If NO , please provide full details of the reason why.
4.17	Would your business continue if you were unable to work in the business?
	Yes No
	If YES , would your income continue for more than 30 days in the event you were unable to work?
	Yes No
	If YES , then please provide full details.
	TO BE COMPLETED FOR TPD AND INCOME PROTECTION COVER ONLY
4.18	Are you or any business you're associated with, contemplating voluntary administration, or have you or any business you're associated with been bankrupt or placed into receivership, involuntary liquidation or under administration?
	Yes No
	If YES, please provide full details including the date, the circumstances that led to this and whether it's been discharged.

☑ TO BE COMPLETED FOR ALL COVER

For occupation categories white collar (WCA) and white collar professionals (WCP) only

Do your occupation duties include any manual work or hazardous duties?

This includes but is not limited to regular lifting, driving heavy machinery and / or working at heights, working underground, working with explosives or underwater diving.

ſes	No

If **YES**, please advise what percentage of time is spent performing these duties, the type of duties performed and whether they are considered normal for the occupation you have been quoted.

Please note that for white collar (WCA) and white collar professionals (WCP), the manual duties question will only be asked for TPD and Income Protection, whereas the hazardous duties question will be asked for all benefits.

For occupation categories WCM, LBC, BC, HB, SRA, SRB, SRC, IC, UI only

Do your occupation duties include working at heights above 10 metres, working underground, working with explosives or underwater diving?

Yes No

If **YES** to working at heights, please advise how many hours are worked at heights 10-20 metres, above 20 metres, whether this involves working outside of a fixed structure, average and maximum heights worked, and duties being performed.

If **YES** to working underground, please advise percentage of weekly working hours spent underground and the type of duties being performed.

If **YES** to working with explosives, please advise percentage of weekly working hours spent working with explosives, duties performed, details of safety measures in place and environment worked in.

If **YES** to underwater diving, please advise average depths dived at, maximum depths dived at, duties performed whilst underwater diving, percentage of weekly work spent underwater diving, whether in local Australian waters only and whether any search and rescue or salvage work.

5. Purpose of cover

5.1) What is your purpose for applying for Encompass Protection life insurance?

Personal

Business / keyman insurance

Combination of personal and business

If the purpose of your insurance is to provide buy/sell cover, please explain how your business has been valued and by whom. If the purpose is for loan protection cover, please provide details of all current loan facilities and drawn down amounts. If the purpose is for key person cover, please provide an overview of the key person's duties, skills, remuneration package and any other relevant background information.

6. Personal details

What is your height?

Please state your height in metres and centimetres e.g. 1.75

6.2

What is your weight?

Please state your weight in kilograms. If you're currently pregnant, please tell us your weight immediately before your pregnancy.

7. Tobacco usage history

Wh	nich of the following are you?
	Non-smoker (life-long)
	Ex-smoker (please complete 7.2)
	Smoker (please complete 7.3)
	Very occasional smoker
	User of e-cigarettes or vapes in the last year
	User of other nicotine replacement products in the last year
lf y	ou've ticked the ex-smoker box, please confirm the date you last smoked.
lf y	ou've ticked the smoker box, please confirm what you smoke and the quantity.

8. Family history

You	don't need to indicate (tick) anything if your family member was 65 or older when they were first diagnosed, or they first suffered symptom
	Heart disease, angina or stroke
	Cardiomyopathy
	Cerebral Aneurysm
) (Females only) Breast or ovarian cancer
	Bowel cancer
	Other cancer
	Diabetes
	 Haemochromatosis
	Polycystic kidney disease (PCKD)
	Retinitis Pigmentosa
	Muscular dystrophy, Huntington's disease or Motor Neurone disease
	Parkinson's disease or multiple sclerosis
	Any other hereditary disorder
	No contact with family members/don't know
	None of the above

9. Medical history

Important: Please be aware that we may not pay a claim and could cancel your policies if you do not answer the following questions truthfully and accurately. We won't always write to your doctor, so make sure you answer these questions honestly and in full. If you are unsure about whether you should include information, please include it.

Last five years

If you tick YES to having suffered from any of the conditions listed in the below questions, please complete a medical questionnai (found on page 17 of this form) for each condition you have or have previously suffered.					
9.1 In	the last five years have you had symptoms of, or been diagnosed with, or had treatment or medication for:				
	Raised blood pressure or cholesterol				
	Diabetes, raised blood sugar, (females: pregnancy related diabetes) or sugar in your urine				
	Hypothyroidism, hyperthyroidism, Graves' disease, goitre or thyroiditis				
	Anaemia haemochromatosis, varicose veins, deep vein thrombosis (DVT), pulmonary embolism, thrombosis or anything else affecting your blood				
	None of the above				
9.2 _lr	n the last five years have you had symptoms of, or been diagnosed with, or had treatment or medication for:				
	Asthma, sleep apnoea, COVID-19 or anything else affecting your lungs or breathing				
	(Females only) Abnormal mammogram, cervical smear, HPV test or other gynaecological disorder				
	Crohn's, colitis, IBS, diverticulosis, bowel polyps, bleeding from the bowel or anything else affecting your stomach, bowel or digestive system				
	Reflux, hernia, ulcer or gall bladder conditions				
	(Females only) Kidney stones, kidney/urinary tract infection (UTI), nephritis, cystitis, polycystic kidney disease, blood in urine or anything else affecting your kidneys, bladder or urine				
	(Males only) Kidney stones, kidney/urinary tract infection (UTI), nephritis, cystitis, polycystic kidney disease, enlarged prostate, blood in urine or anything else affecting your kidneys, bladder, urine or prostate				
	Hepatitis (excluding hepatitis A if fully recovered), fatty liver or cirrhosis of the liver or anything affecting your liver or pancreas				
	None of the above				
9.3 In	the last five years have you had symptoms of, or been diagnosed with, or had treatment or medication for:				
	Tinnitus, labyrinthitis or anything else affecting your ears or balance				
	Impaired vision, optic neuritis or anything else affecting your eyes (you don't need to disclose short-sightedness or long-sightedness corrected by glasses or contact lenses)				
	Persistent headaches or migraines, fainting or dizziness, numbness pins and needles, muscle weakness or any other neurological symptoms				
	Growths, lumps or cysts				
	Skin lesions, moles, keratosis, sunspots, Basal Cell Carcinoma (BCC), Squamous Cell Carcinoma (SCC), skin lesion(s) for which you				
	have sought advice or been advised to have treatment for				
L	None of the above				

9. Medical history continued

	TO BE COMPLETED FOR TPD AND INCOME PROTECTION COVER ONLY
9.4	In the last five years have you had symptoms of, or been diagnosed with, or had treatment or medication for: Fractures, muscle, ligament or tendon injuries, repetitive strain injury (RSI), carpal tunnel syndrome, tenosynovitis, gout, arthritis, osteopenia or osteoporosis or anything else affecting your bones, joints, ligaments, tendons or muscles
	Chronic fatigue syndrome, chronic pain, myalgic encephalomyelitis (ME) or fibromyalgia
	Eczema, psoriasis, dermatitis or other skin conditions
	None of the above
	Lifetime
	If you tick YES to having suffered from any of the conditions listed in the below questions, please complete a medical questionnaire (found on page 17 of this form) for each condition you have or have previously suffered.
9.5	In your lifetime have you had symptoms of, or been diagnosed with, or had treatment or medication for:
	Cancer, melanoma, leukaemia, lymphoma, Hodgkin's disease or any other tumour whether malignant or benign Heart attack, irregular heartbeat , angina, chest pain, heart murmur, heat palpitations, or any other heart condition or heart surgery
	Valve diseases, stenosis, regurgitation, rheumatic fever
	A stroke, TIA, brain haemorrhage or damage or surgery to your brain Multiple sclerosis, Alzheimer's disease, dementia or motor neurone disease (MND), paralysis, epilepsy, seizures or any other neurological condition
	Rheumatoid arthritis, psoriatic arthritis, ankylosing spondylitis, lupus or any other autoimmune conditions A positive test for HIV/AIDS, hepatitis screening, are you awaiting results or considering having such a test or have you been recommended to take PrEP (Pre-exposure prophylactics)
	None of the above
	Please only complete question 9.6 if your total industry cover including this application exceeds any of the following amounts: Life or TPD \$500,000, CI of \$200,000 or Income Protection over \$4,000 per month.
9.6	Have you ever had a genetic test of any kind?
	Yes No
	If YES , please provide the type of genetic testing, reason, and the result.
	TO BE COMPLETED FOR TPD AND INCOME PROTECTION COVER ONLY
9.7	In your lifetime have you had symptoms of, or been diagnosed with, or had treatment or medication for:
	Back pain, sciatica, whiplash, spondylitis, fracture, or anything else affecting your back or neck
	Any back, neck or joint replacement surgery
	Any other musculoskeletal (Bone, muscle, ligament or tendon) condition requiring surgery
	Any illness or injury that required more than one month off work
	Any illness of highly that required mote than one month on work Any illness or symptoms that required medical treatment (for example medication, counselling, physio) for more than 12 months, either as one episode or in total from recurring episodes
	None of the above

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9. Medical history continued

9.8 I	n yc	our lifetime have you had symptoms of, or been diagnosed with, or had treatment or medication for:				
	Bipolar disorder, a personality disorder or schizophrenia					
	Post-traumatic stress disorders (PTSD)					
		Severe or manic depression				
		Attention deficit disorder (ADD) or attention deficit hyperactivity disorder (ADHD)				
		An eating disorder such as anorexia or bulimia				
		None of these				
<u>9.9</u> [In your lifetime have you had symptoms of, or been diagnosed with, or had treatment or medication for:					
		Depression, anxiety or adjustment disorder				
		Stress				
		Current or prolonged difficulties with grief lasting more than 3 months				
		l Insomnia				
		Prolonged fatigue lasting more than 4 weeks				
		Panic attacks				
		Obsessive compulsive disorder (OCD)				
		Any other symptoms that have impacted your mental health and resulted in treatment, counselling or a mental health care plan				
		None of the above				

Recent health

If you tick **YES** to having suffered from any of the conditions listed in the below questions, please complete a medical questionnaire (found on page 17 of this form) for each condition you have or have suffered.

9.10 In the last two years, have you had symptoms of, or been diagnosed with, or had treatment or medication for:

You don't need to indicate (tick) any of the below options if you've already told us about it/them as part of your answer to the preceding questions and your completed medical questionnaire.

The following should <u>not</u> be included:

- Antibiotics for one-off chest infections
- · Dental surgery from which you have made a full recovery
- Infertility treatments; and

· Details related to pregnancy and/or pregnancy termination (females only).

I've been prescribed or have received treatment for four weeks or more

I have seen either a Chiropractor, Physiotherapist or Osteopath for treatment

floor I've been asked to attend follow-ups with a GP medical practice, specialist, hospital or clinic

l've been referred to a specialist or advised to have tests or investigations

I've had surgery or an operation

None of the above

9. Medical history continued

9.11	Have you had any of these in the last three months?					
	You don't need to indicate (tick) any of the below options if you've already told us about it/them as part of your answer to the					
	preceding questions and your completed medical questionnaire.					
		Persistent cough lasting more than three weeks				
		Onset of fits or seizures				
		A mole or skin lesion/blemish which is new or has changed in appearance or that bleeds				
		Bleeding from the bowels or change in bowel habit				
		A lump or growth including swelling or hardening of any kind				
		Unexplained weight loss				
		None of the above				
	TO BE COMPLETED FOR TPD AND INCOME PROTECTION COVER ONLY					
9.12	Are	you pregnant (females only)?				
	Yes No					
	If YE	S, please advise how many weeks you're into your pregnancy and whether you've had any complications or if you're waiting on any				
	investigations outside routine pre-natal screenings.					

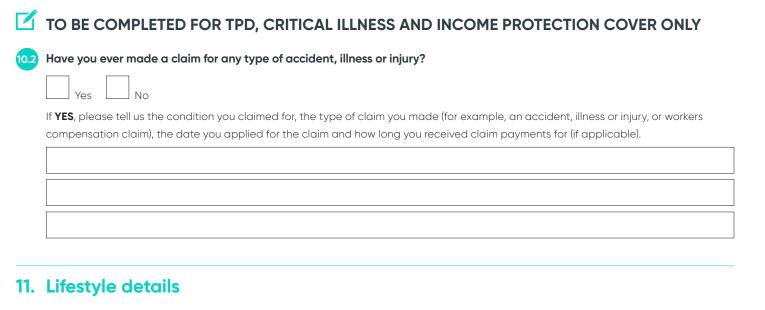
10. Insurance and claims history

10.1 Have you ever had an application for Life, TPD, Critical Illness/Trauma or Income Protection insurance declined or accepted on modified/revised terms?

Yes	No

If **YES**, please provide details of the reason for the decline or for the modified/revised terms, including the name of the insurance company, cover type, date declined/revised and details of any premium loading or exclusion(s) applied.

10. Insurance and claims history continued



Travel and residency

11.1 Do you have any definite plans to travel outside of Australia within the next 12 months?

Yes	N NC

If YES, please list the countries/regions you intend to travel to and when this is expected to occur and the duration of travel.

Do you intend to live outside of Australia?

Yes	No

Yes

If **YES**, please provide full details including whether this is for employment purposes, whether you've an employment contract in place, where you'll be residing and whether you intend to return to Australia in the next five years.

If you're applying for Income Protection Cover, please also confirm whether you'll be employed full-time in the same occupation and earning equal to or greater than your current salary.

Are you a citizen or permanent resident of Australia?

No

If NO, please advise how long you've been in Australia, your future intentions and whether you've applied for permanent residency.

11. Lifestyle details continued

Activities

.4	Do y	rou participate in any of the following activities?
	The	following should <u>not</u> be included:
•	flying	g as a fare-paying passenger or cabin crew on a scheduled or charter aircraft
•	recre	eational skiing or snowboarding within ski resort boundaries
•	'trac	k' or 'one-off experience' days
•		e-off parachute jump
•	a on	e-off scuba dive
		Australian defence force reserve
		Scuba diving
		Private flying, gliding, parachuting or ballooning
		Emergency aviation/flying services, e.g. evacuation, rescue, medical/CareFlight, firefighting that includes aviation activities
		Motor car or motorcycle sport
		Mountaineering or rock climbing
		Sailing at sea or powerboat racing
		Martial arts or combat sports
		Competitive horse riding
		Football (any code)
		Professional or semi-professional sport
		Extreme sports including base jumping, ice climbing and free soloing
		None of the above
	lf yo ı	u've ticked any of the boxes above, please provide full details of the activities you participate in, how often you do them and where:

Alcohol

11.5 How many standard drinks do you consume in a typical week?

1 standard drink = 375ml mid-strength beer, 100ml serve of wine, 1 nip of a spirit. 1 schooner of full strength beer = 1.5 standard drinks.

Recreational drugs

11.6 In the last 10 years, have you used recreational drugs or drugs not prescribed by a doctor?

This includes any drug swallowed, inhaled or injected, but does not include vitamins, supplements, over the counter medications or the oral contraceptive pill. If you smoke cannabis, please also confirm whether you use tobacco products.

Yes	No

If YES please confirm which drugs you've taken, whether you've injected them, when you last took each of them and the quantity taken.

11. Lifestyle details continued

1.7	In the last 10 years, have you misused or been addicted to any prescription or over-the-counter drugs (such as pain killers or sedatives), even if they were prescribed for you?					
	Yes No					
If YES , please confirm which drugs you've taken, whether you've injected them, when you last took each of them and the o						
1.8	Have you ever been advised by a medical professional to reduce, stop or seek support for any drug or alcohol consumption?					
	Yes No					
	If YES , please confirm the type of advice received and the first and last date you received any treatment and/or advice.					
1.9	Final acknowledgement					
	Important: Please be aware your policy and/or cover could be cancelled and/or avoided (treated as if it never existed), or its terms may					
	be changed if you do not answer the following questions truthfully and accurately.					
	This may also result in a claim being declined or a benefit being reduced.					
	Finally, please confirm the following statement is true and correct:					
	I have understood all the questions asked during the application process and have answered the questions truthfully and accurately.					
	Agree Disagree					

12. General practitioner details

Name of general practitioner

Street address

Unit number	Street number	Street name				
Suburb		State	Postcode			
Telephone number						

13. Medical questionnaires

Condition one

1. What condition has been diagnosed?

2. When did this condition or symptoms first occur?

3. When did you last have symptoms?

4. Have your symptoms been continuous? If no, how many episodes have you suffered?

5. Please confirm what symptoms you're suffering or have suffered and the severity.

6. Are you currently receiving treatment, for example medication, surgery, physiotherapy or counselling? If **YES**, please confirm the type of treatment being received and the frequency.

7. If you've had previous treatment, please confirm the type, the frequency and when you last had treatment.

8. Have you had any tests or investigations? For example, scans, x-rays, blood pressure or cholesterol readings. If yes, what were they and what were the results?

9. Have you been admitted to hospital with this condition? If yes, how many times and when?

10. Are you awaiting any investigations, an operation or the results of tests or investigations? If yes, please provide details.

11. How much time off work have you taken in relation to this condition and when was this? If you've had time off work, have you now fully returned to work?

12. Are you fully recovered?

Condition two

1. What condition has been diagnosed?

2. When did this condition or symptoms first occur?

3. When did you last have symptoms?

4. Have your symptoms been continuous? If no, how many episodes have you suffered?

5. Please confirm what symptoms you're suffering or have suffered and the severity.

6. Are you currently receiving treatment, for example medication, surgery, physiotherapy or counselling?

If yes, please confirm the type of treatment being received and the frequency.

7. If you've had previous treatment, please confirm the type, the frequency and when you last had treatment.

8. Have you had any tests or investigations? For example, scans, x-rays, blood pressure or cholesterol readings. If yes, what were they and what were the results?

9. Have you been admitted to hospital with this condition? If yes, how many times and when?

10. Are you awaiting any investigations, an operation or the results of tests or investigations? If yes, please provide details.

11. How much time off work have you taken in relation to this condition and when was this? If you've had time off work, have you now fully returned to work?

12. Are you fully recovered?

Condition three

1. What condition has been diagnosed?

2. When did this condition or symptoms first occur?

3. When did you last have symptoms?

4. Have your symptoms been continuous? If no, how many episodes have you suffered?

5. Please confirm what symptoms you're suffering or have suffered and the severity.

6. Are you currently receiving treatment, for example medication, surgery, physiotherapy or counselling? If yes, please confirm the type of treatment being received and the frequency.

7. If you've had previous treatment, please confirm the type, the frequency and when you last had treatment.

8. Have you had any tests or investigations? For example, scans, x-rays, blood pressure or cholesterol readings. If yes, what were they and what were the results?

9. Have you been admitted to hospital with this condition? If yes, how many times and when?

10. Are you awaiting any investigations, an operation or the results of tests or investigations? If yes, please provide details.

11. How much time off work have you taken in relation to this condition and when was this? If you've had time off work, have you now fully returned to work?

12. Are you fully recovered?

Condition four

1. What condition has been diagnosed?

2. When did this condition or symptoms first occur?

3. When did you last have symptoms?

4. Have your symptoms been continuous? If no, how many episodes have you suffered?

5. Please confirm what symptoms you're suffering or have suffered and the severity.

6. Are you currently receiving treatment, for example medication, surgery, physiotherapy or counselling?

If yes, please confirm the type of treatment being received and the frequency.

7. If you've had previous treatment, please confirm the type, the frequency and when you last had treatment.

8. Have you had any tests or investigations? For example, scans, x-rays, blood pressure or cholesterol readings. If yes, what were they and what were the results?

9. Have you been admitted to hospital with this condition? If yes, how many times and when?

10. Are you awaiting any investigations, an operation or the results of tests or investigations? If yes, please provide details.

11. How much time off work have you taken in relation to this condition and when was this? If you've had time off work, have you now fully returned to work?

12. Are you fully recovered?

14. Policy details

NON-SUPER

Policy owner

Owner name	Title	First name	Middle name(s)	Last name	
Contact number					
Email address					
Street address	Unit number	Street number Street	name		
	Suburb			State	Postcode

Beneficiaries (Life Cover only)

Section 48A of the Insurance Contracts Act 1984 allows you to nominate a person, persons or certain legal entities to receive the **death benefits** available under Life Cover.

The following restrictions apply to such a nomination under this cover type:

- 1. you may only nominate up to five beneficiaries to receive the benefit payable as a result of a death claim
- (but not a terminal illness claim) under Life Cover; and
- 2. you must be both the policy owner and the insured person in order to make a valid nomination.

Please ensure percentages are entered as whole numbers and that the total percentage share is equal to 100%.

Full name of beneficiary	Address	Date of birth	Relationship to insured person*	(%) of death benefit
		DD/MM/YYY		

*Options available spouse, de facto, child, interdependency relationship, financial dependent, legal personal representative, not applicable.

Payment details

We accept premium payments via credit card (MasterCard and Visa only) or via direct debit from your nominated bank account.

By providing your details below, you're requesting that we debit your credit card/bank account for all future premium payments. This request is governed by the Direct Debit Service Agreement outlined in the Encompass Protection Product Disclosure Statement, available at www.encompassprotect.com.au/pds

Credit card details

Name on card	
Credit card number	
Expiry date	M M / Y Y Y
Bank account deta	ails
BSB number	Account number:
Bank name	
Account name	

14. Policy details continued

SUPER

Policy owner

Owner name	Title	First name	Middle name(s)	Last name	
Contact number					
Contact number					
Email address					
Street address	Unit number	Street number Street	name		
	Suburb		St	ate	Postcode
	[
Fund name					
Fund ABN					
Fund USI*					
Member account number					

Payment details

We accept premium payments via credit card (MasterCard and Visa only) or via direct debit from your nominated bank account.

By providing your details below, you're requesting that we debit your credit card/bank account for all future premium payments. This request is governed by the Direct Debit Service Agreement outlined in the Encompass Protection Product Disclosure Statement, available at www.encompassprotect.com.au/pds

Credit card details

Name on card	
Credit card number	
Expiry date	M M / Y Y Y
Bank account deto	ils
BSB number	Account number:
Bank name	
Account name	



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